



## Healthcare Regulatory Roundup #110

# TEAM Ready: Turning Claims Data Into Financial Performance

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**March 11, 2026**



# Housekeeping



- Slides, handouts, and forms available in **Resources Panel**
- Enter questions in **Q&A Panel** – questions will be responded to via e-mail after the webinar
- Enlarge, rearrange, or close panels as you prefer
- For technical difficulties, try refreshing your browser

# Introductions

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**Angie Caldwell**

Principal

[acaldwell@pyapc.com](mailto:acaldwell@pyapc.com)



**Lee Ann Odom**

Principal

[laodom@pyapc.com](mailto:laodom@pyapc.com)



**Jason Hardin**

Principal

[jhardin@pyapc.com](mailto:jhardin@pyapc.com)



pyapc.com

865.673.0844

ATLANTA | CHARLOTTE | KANSAS CITY | KNOXVILLE | NASHVILLE | TAMPA

# Today's Agenda

1. Transforming Episode Accountability Model (TEAM) Overview
2. Shift to Track 3 in 2027
3. Data as the Foundation
4. Barriers to Actionable Insight
5. Dashboard Insights
6. Monitoring and Insight-to-Action

# 1. TEAM Overview

# Understanding TEAM



- **CMS TEAM** is a mandatory five-year bundled payment model
- Hospitals are accountable for total episode cost and quality
- The episode spans the anchor hospitalization or procedure through the 30-day post-discharge period
- Success requires management across the full continuum of care
- Performance can be affected by:
  - Care/cost variation
  - Avoidable complications
  - Post-anchor utilization and care transitions
- TEAM helps leaders reduce variation, improve outcomes, and protect margin

# Five Surgical Episode Categories Included in TEAM



## TEAM Qualifying Surgical Episodes

(Anchor Setting)



### INPATIENT OR OUTPATIENT



Lower Extremity Joint Replacement (LEJR)



Spinal Fusion



### INPATIENT ONLY



Major Bowel Procedure



Surgical Hip/Femur Fracture Treatment (SHFFT)



Coronary Artery Bypass Graft (CABG)

Of the five TEAM surgical episode categories, only **LEJR** and **Spinal Fusion** may begin in either the inpatient or outpatient setting; the remaining three are inpatient-only.

## 2. Shift to Track 3 in 2027

# Participation Tracks in TEAM



- **Track 1** – Upside-only, + **10%**. Available to all participants in PY1 (2026)
- **Track 2** – Upside/downside,  $\pm$  **5%**. Available to select hospitals\*
- **Track 3** – Upside/downside,  $\pm$  **20%**. Mandatory for many hospitals PY2-PY5 (2027-2030)

PARTICIPATION TRACKS			
Model Features	TRACK 1	TRACK 2	TRACK 3
	<b>Upside risk only</b> <ul style="list-style-type: none"> <li>• Stop-gain limit: 10%</li> <li>• Stop-loss limit: N/A</li> </ul>	<b>Upside and downside risk</b> <ul style="list-style-type: none"> <li>• Stop-gain limit: 5%</li> <li>• Stop-loss limit: 5%</li> </ul>	<b>Upside and downside risk</b> <ul style="list-style-type: none"> <li>• Stop-gain limit: 20%</li> <li>• Stop-loss limit: 20%</li> </ul>
	Composite Quality Score adjustment	Composite Quality Score adjustment	Composite Quality Score adjustment
	+ Positive reconciliation amounts: up to 10% – Negative reconciliation amounts: not applicable	+ Positive reconciliation amounts: up to 10% – Negative reconciliation amounts: up to 15%	+ Positive reconciliation amounts: up to 10% – Negative reconciliation amounts: up to 10%

\* During PY2-5, Track 2 is available to selected hospital types, including safety net hospitals, rural hospitals, Medicare Dependent Hospitals (MDHs), Sole Community Hospitals (SCHs), and Essential Access Community Hospitals (EACHs).

Source: CMS Factsheet *Participation Tracks in the Transforming Episode Accountability Model (TEAM)* <https://www.cms.gov/files/document/team-participation-tracks-fact-sheet.pdf>

# Track 3 Downside Risk – Why Early Action Matters



## Summary

- In **2026**, ABC Hospital could exceed its TEAM target price and still avoid repayment because **PY1 Track 1 is upside-only**.
- In **2027**, the move to **Track 3** introduces downside exposure of up to **20% of the target price**.
- The shift to **Track 3** increases the urgency for hospitals to assess performance, identify cost drivers, and implement changes early.
- **Action taken in PY1 can reduce downside exposure in PY2 and beyond.**

## Urgency to Act

For a hospital with a **\$20,000,000 total target price**, **maximum repayment exposure could reach \$4,000,000.**

### Illustrative TEAM Financial Exposure

Hypothetical example: ABC Hospital

#### 2026 | PY1 | Track 1

##### Upside-only risk

Hospital performs poorly and episode spending exceeds target

**No downside repayment owed to CMS in 2026**

#### 2027 | PY2 | Track 3

##### Upside and downside risk

Assume total final target price:

**\$20,000,000**

Stop-loss cap = 20% of target price

Maximum downside exposure:

**\$4,000,000**

Calculation:  $\$20,000,000 \times 20\% = \$4,000,000$

# 3. Data as the Foundation

# Know Your Risk – Assess Downside Exposure



- TEAM hospitals should be analyzing their baseline episodic claims data (Jan 2022 – Jun 2024) now to evaluate potential downside risk impact in later performance years.
  - **Compare spending to target prices:** Use baseline data to compare total episode cost to CMS target prices.
  - **Evaluate downside risk:** Total episode spend above the target predicts potential loss when full risk kicks in.
  - **Understand upside potential:** Costs below target estimate bonus opportunities, but margins may shrink.



# Diagnose the Drivers – Identify Variation and Cost Drivers



- Baseline and early PY1 data do more than quantify exposure — they help hospitals identify the variation, utilization trends, and cost drivers shaping episode performance.
  - **Spot variation patterns:** Identify trends in length of stay, readmissions, discharge disposition, and utilization.
  - **Pinpoint care-setting drivers:** Determine where costs and variation are concentrated across SNF, inpatient rehab, home health, devices, and other services.
  - **Assess physician-level variation:** Evaluate differences in practice patterns, episode cost, and outcomes across attending and operating physicians.

# Focus Your Efforts – Set Improvement Priorities



- These analyses highlight where to focus. The data expose current care delivery workflows and performance gaps, indicating opportunities for upstream improvement.
  - **Identify high-impact episodes and service lines:** Use episode volume and cost-variance data to pinpoint where improvement efforts will have the greatest impact.
  - **Differentiate care settings and post-acute categories:** Separate inpatient, outpatient, and post-acute patterns to identify inefficiencies and target improvement opportunities.
  - **Prioritize interventions:** Target the episodes and care settings with the highest opportunity for performance improvement by addressing key drivers such as avoidable readmissions, unnecessary post-acute care, and unwarranted physician-level length-of-stay variation.

## 4. Barriers to Actionable Insight

# Barriers Between Insights and Outcomes



- Despite the rich information in claims data, hospitals often encounter **several challenges** when attempting to convert data into strategic insights.
  - **Data fragmentation:** Episode data live in separate inpatient, outpatient, and post-acute systems, making it hard to see the full picture; integrating these sources is essential.
  - **Delayed insight:** Converting raw claims into meaningful intelligence takes time, delaying the detection of emerging cost or utilization trends.
  - **Analytical complexity:** Limited staff and tools, plus the need for sophisticated analytics, mean high-cost outliers and inefficiencies often remain hidden.
  - **Limited engagement:** Without clear visuals and clinician buy-in, even the best analysis may not drive practice changes or improve coordination.

## 5. Dashboard Insights

# From Insight to Action



- Hospitals need more than raw claims data — they need a clear way to turn it into **decision-ready intelligence**.
  - **Integrated episode view:** The PYA TEAM Dashboard consolidates fragmented claims data into a comprehensive, executive-ready view across the care continuum
  - **Timely intelligence:** Clear reporting of core metrics, utilization patterns, and financial performance indicators supports faster decision-making
  - **Targeted insights:** Built-in analytics surface the issues that matter most, including care-setting cost drivers, physician variation, post-acute performance, and outlier episodes
  - **Stronger engagement:** Easy-to-interpret views help align executives, physicians, and operational leaders around improvement priorities



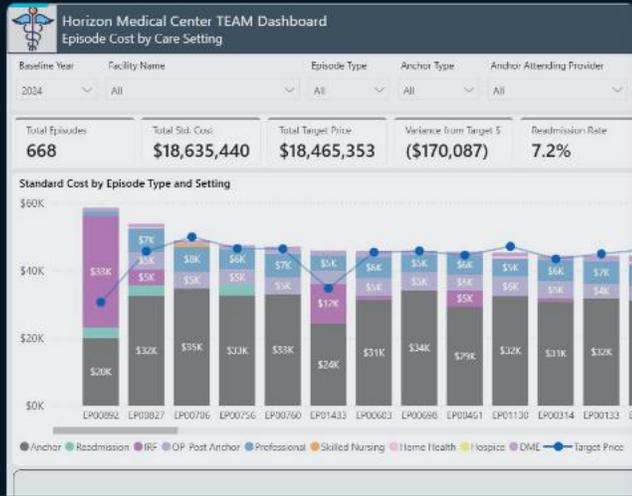
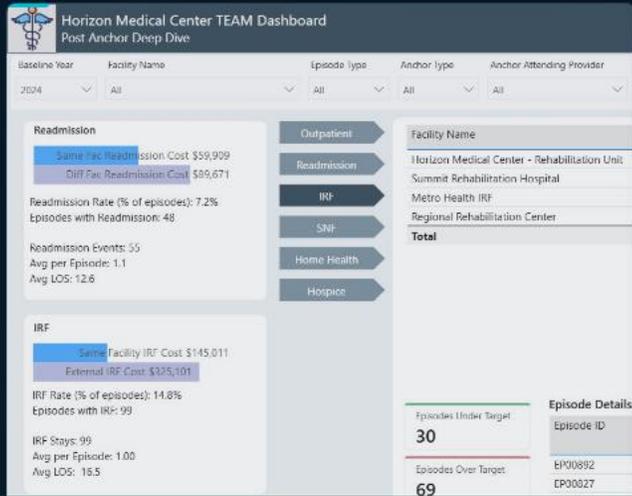
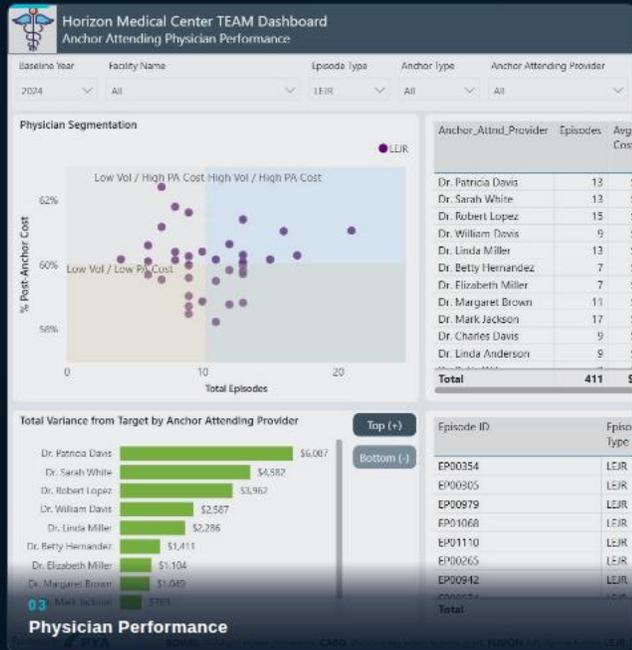
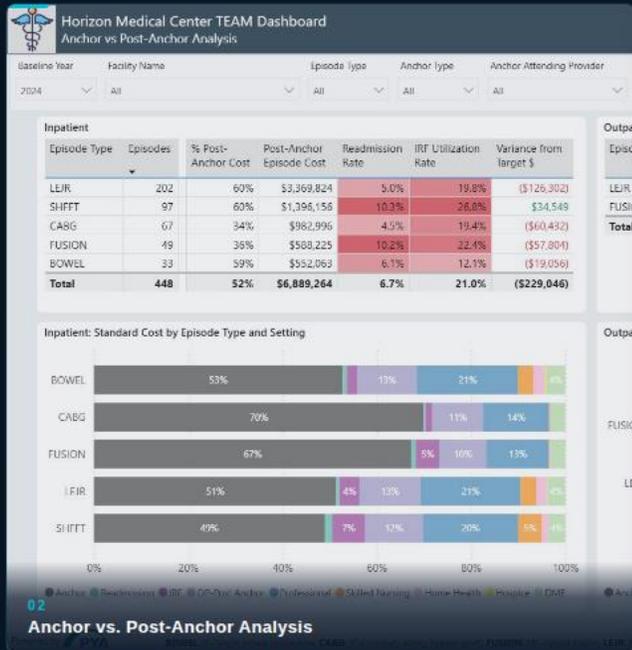
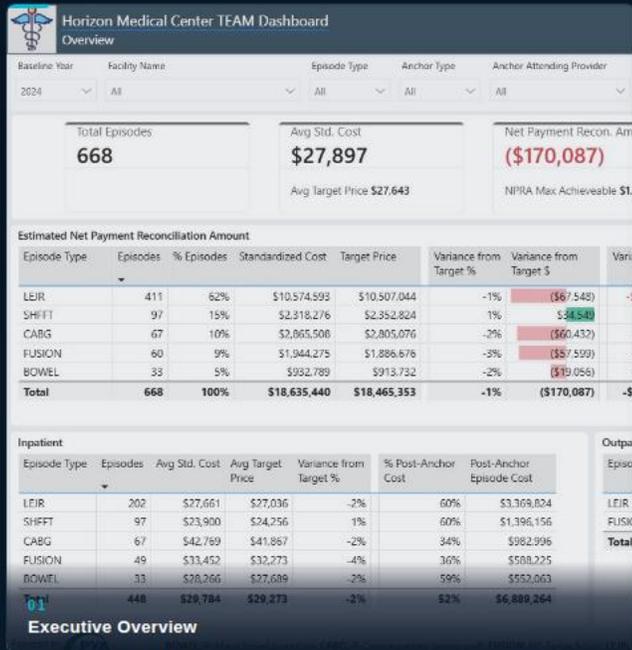
CMS TEAM ANALYTICS

# Transforming Episode Accountability

A comprehensive Power BI analytics suite helping hospitals navigate CMS bundled payments—tracking costs against targets, benchmarking physicians, and tracing patient journeys across the full care continuum.

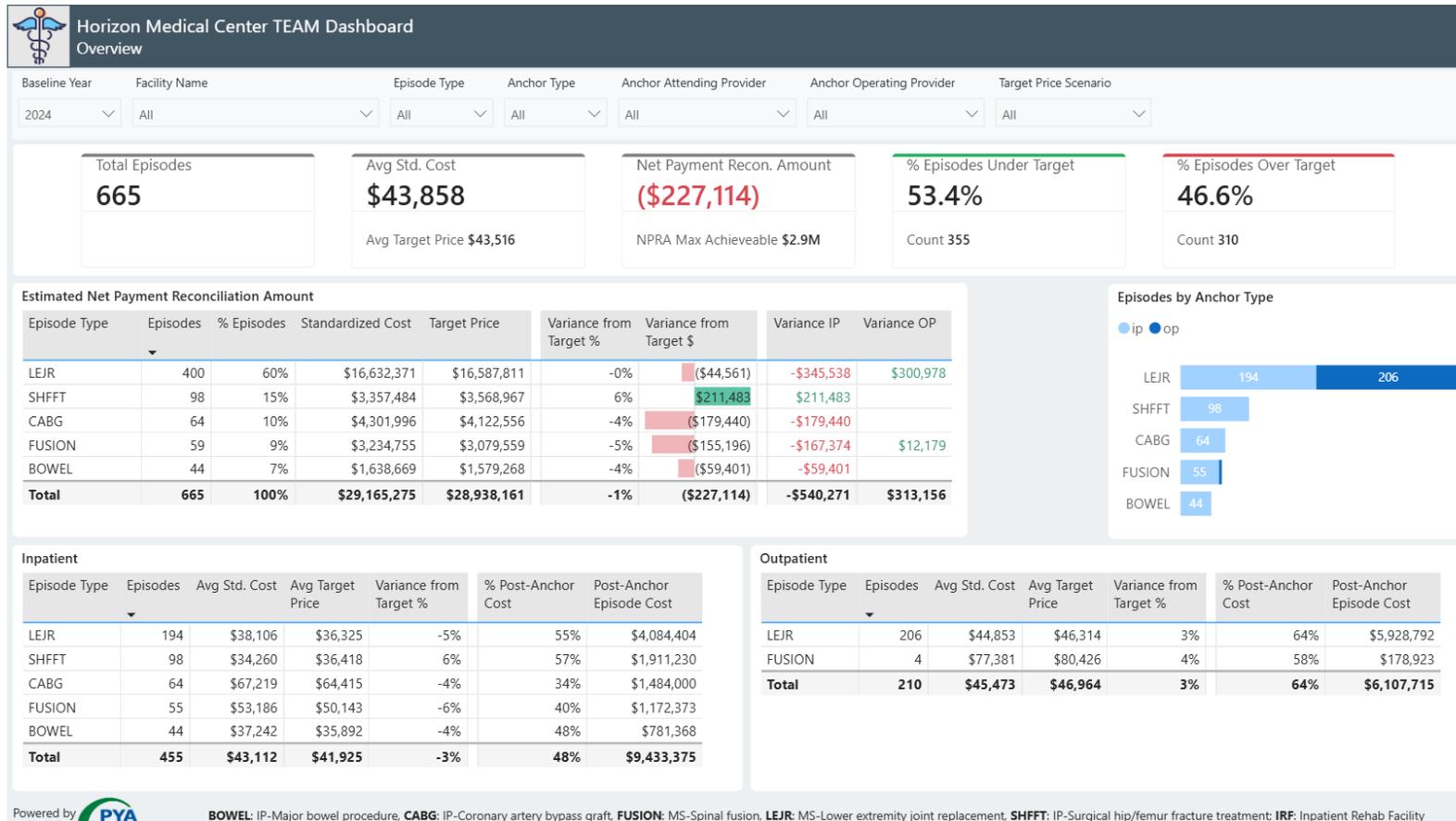
- Episode cost vs. target reconciliation
- Post-acute utilization deep dives
- Physician performance scorecards
- Care setting cost decomposition
- Individual episode journey tracking

POWERED BY PYA



The dashboard provides multiple views to help leaders assess episode performance, cost drivers, and post-acute utilization

# TEAM Dashboard – Executive Overview



- Provides a high-level snapshot of episode performance across all five TEAM procedure categories, including total episode volume, average standardized cost versus target price, and estimated net payment reconciliation amount.
- The inpatient/outpatient split and variance breakdown help leadership quickly identify where the hospital is over- or under-target.

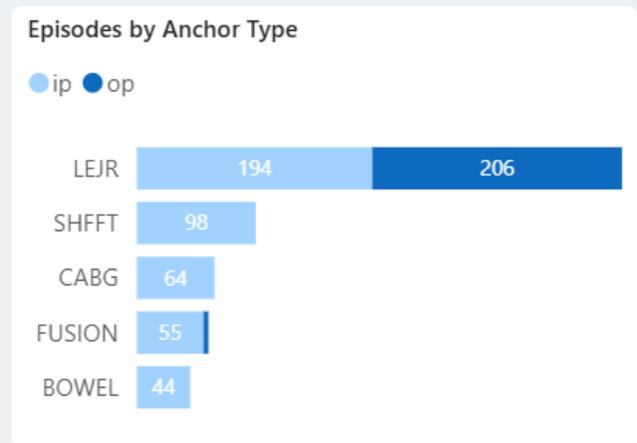


Baseline Year: 2024 | Facility Name: All | Episode Type: All | Anchor Type: All | Anchor Attending Provider: All | Anchor Operating Provider: All | Target Price Scenario: All

<b>Total Episodes</b> <h1>665</h1>	<b>Avg Std. Cost</b> <h1>\$43,858</h1> Avg Target Price <b>\$43,516</b>	<b>Net Payment Recon. Amount</b> <h1>(\$227,114)</h1> NPRA Max Achievable <b>\$2.9M</b>	<b>% Episodes Under Target</b> <h1>53.4%</h1> Count <b>355</b>	<b>% Episodes Over Target</b> <h1>46.6%</h1> Count <b>310</b>
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### Estimated Net Payment Reconciliation Amount

Episode Type	Episodes	% Episodes	Standardized Cost	Target Price	Variance from Target %	Variance from Target \$	Variance IP	Variance OP
LEJR	400	60%	\$16,632,371	\$16,587,811	-0%	(\$44,561)	-\$345,538	\$300,978
SHFFT	98	15%	\$3,357,484	\$3,568,967	6%	\$211,483	\$211,483	
CABG	64	10%	\$4,301,996	\$4,122,556	-4%	(\$179,440)	-\$179,440	
FUSION	59	9%	\$3,234,755	\$3,079,559	-5%	(\$155,196)	-\$167,374	\$12,179
BOWEL	44	7%	\$1,638,669	\$1,579,268	-4%	(\$59,401)	-\$59,401	
<b>Total</b>	<b>665</b>	<b>100%</b>	<b>\$29,165,275</b>	<b>\$28,938,161</b>	<b>-1%</b>	<b>(\$227,114)</b>	<b>-\$540,271</b>	<b>\$313,156</b>



### Inpatient

Episode Type	Episodes	Avg Std. Cost	Avg Target Price	Variance from Target %	% Post-Anchor Cost	Post-Anchor Episode Cost
LEJR	194	\$38,106	\$36,325	-5%	55%	\$4,084,404
SHFFT	98	\$34,260	\$36,418	6%	57%	\$1,911,230
CABG	64	\$67,219	\$64,415	-4%	34%	\$1,484,000
FUSION	55	\$53,186	\$50,143	-6%	40%	\$1,172,373
BOWEL	44	\$37,242	\$35,892	-4%	48%	\$781,368
<b>Total</b>	<b>455</b>	<b>\$43,112</b>	<b>\$41,925</b>	<b>-3%</b>	<b>48%</b>	<b>\$9,433,375</b>

### Outpatient

Episode Type	Episodes	Avg Std. Cost	Avg Target Price	Variance from Target %	% Post-Anchor Cost	Post-Anchor Episode Cost
LEJR	206	\$44,853	\$46,314	3%	64%	\$5,928,792
FUSION	4	\$77,381	\$80,426	4%	58%	\$178,923
<b>Total</b>	<b>210</b>	<b>\$45,473</b>	<b>\$46,964</b>	<b>3%</b>	<b>64%</b>	<b>\$6,107,715</b>



Baseline Year: 2024 | Facility Name: All | Episode Type: LEJR | Anchor Type: ip | Anchor Attending Provider: All | Anchor Operating Provider: All | Target Price Scenario: All

Total Episodes  
**194**

Avg Std. Cost  
**\$38,106**  
Avg Target Price **\$36,325**

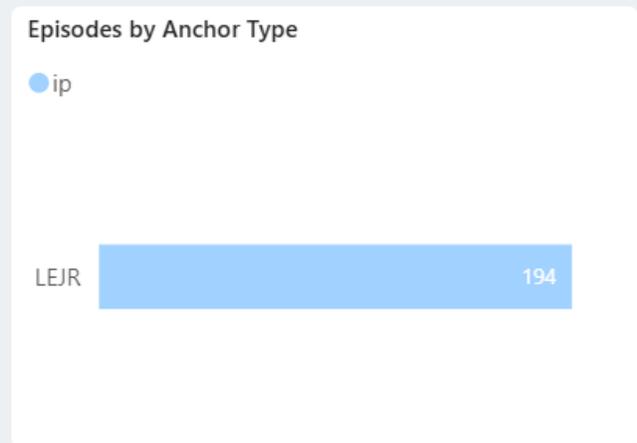
Net Payment Recon. Amount  
**(\$345,538)**  
NPRA Max Achievable **\$0.7M**

% Episodes Under Target  
**49.0%**  
Count **95**

% Episodes Over Target  
**51.0%**  
Count **99**

**Estimated Net Payment Reconciliation Amount**

Episode Type	Episodes	% Episodes	Standardized Cost	Target Price	Variance from Target %	Variance from Target \$	Variance IP	Variance OP
LEJR	194	43%	\$7,392,654	\$7,047,116	-5%	(\$345,538)	-\$345,538	\$300,978
<b>Total</b>	<b>194</b>	<b>43%</b>	<b>\$7,392,654</b>	<b>\$7,047,116</b>	<b>-5%</b>	<b>(\$345,538)</b>	<b>-\$345,538</b>	<b>\$300,978</b>



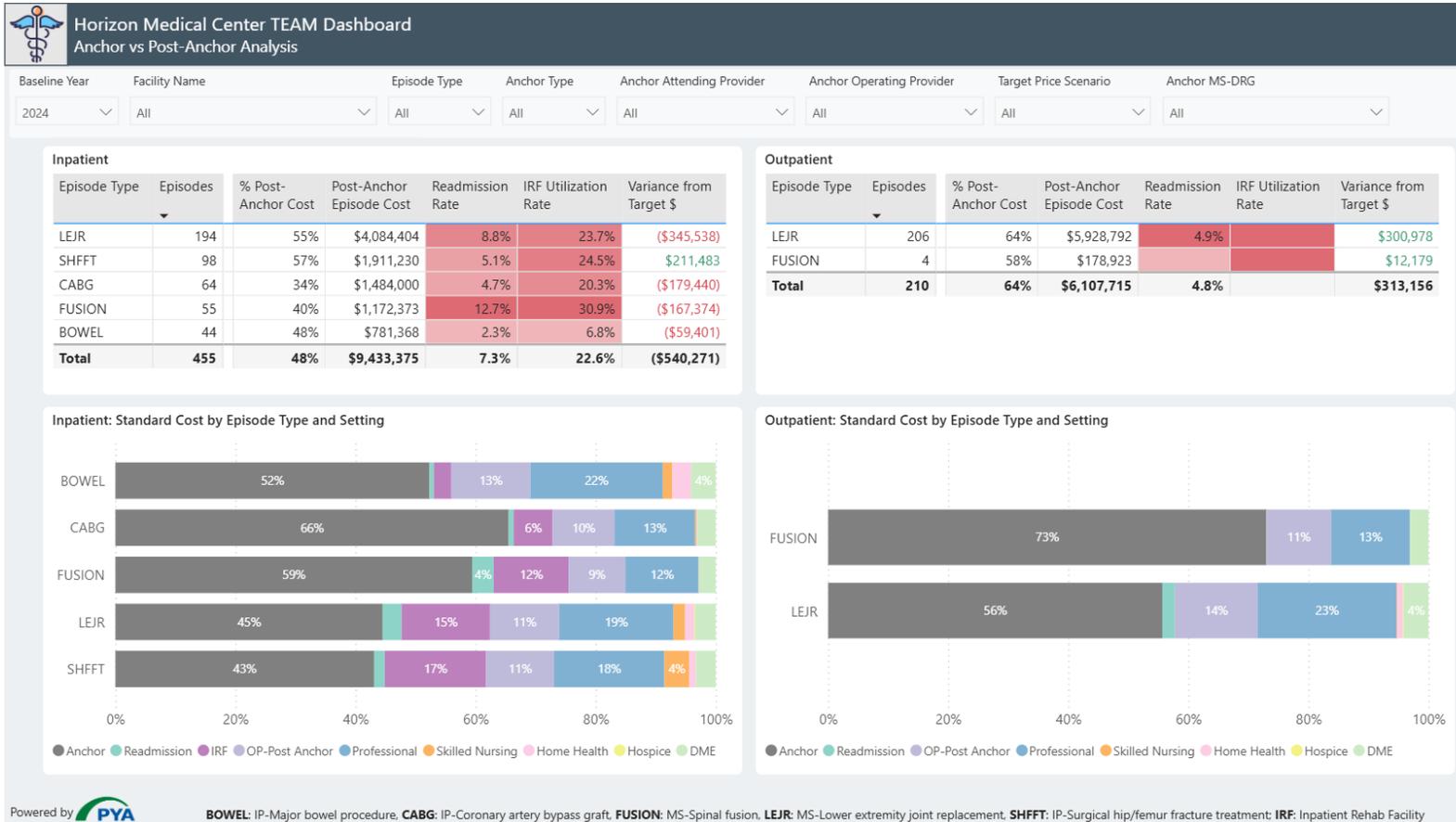
**Inpatient**

Episode Type	Episodes	Avg Std. Cost	Avg Target Price	Variance from Target %	% Post-Anchor Cost	Post-Anchor Episode Cost
LEJR	194	\$38,106	\$36,325	-5%	55%	\$4,084,404
<b>Total</b>	<b>194</b>	<b>\$38,106</b>	<b>\$36,325</b>	<b>-5%</b>	<b>55%</b>	<b>\$4,084,404</b>

**Outpatient**

Episode Type	Episodes	Avg Std. Cost	Avg Target Price	Variance from Target %	% Post-Anchor Cost	Post-Anchor Episode Cost

# TEAM Dashboard – Anchor vs. Post-Anchor Analysis



- Breaks down cost composition for the anchor stay/procedure, readmissions, and post-acute care settings for both inpatient and outpatient episodes.
- Stacked bar charts reveal how readmissions, IRF utilization, skilled nursing, and other post-discharge services contribute to total episode cost by procedure type.



# Horizon Medical Center TEAM Dashboard

## Anchor vs Post-Anchor Analysis

Baseline Year: 2024 | Facility Name: All | Episode Type: All | Anchor Type: All | Anchor Attending Provider: All | Anchor Operating Provider: All | Target Price Scenario: All | Anchor MS-DRG: All

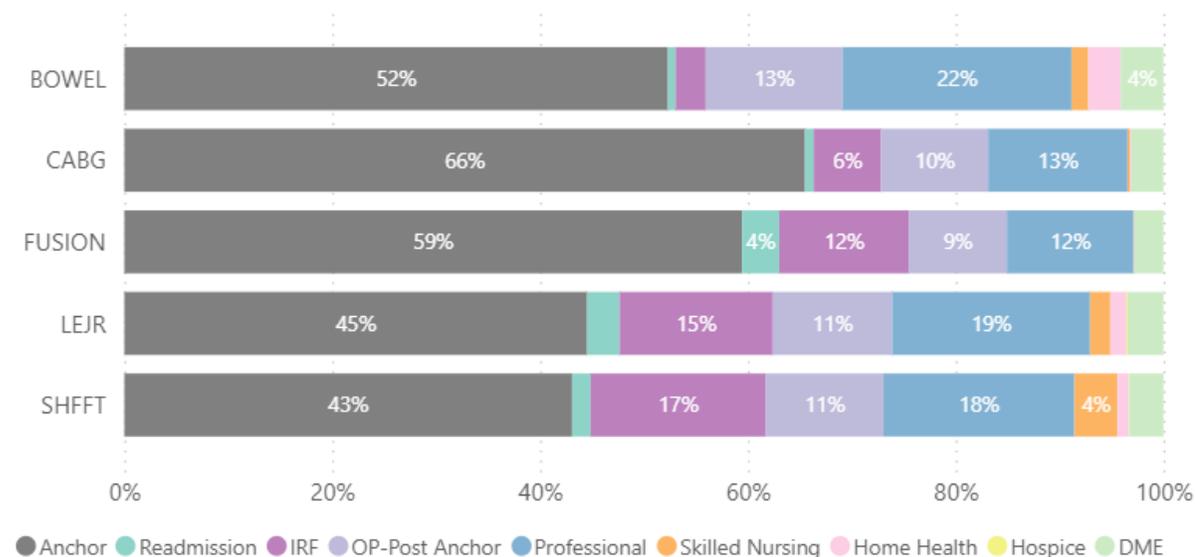
### Inpatient

Episode Type	Episodes	% Post-Anchor Cost	Post-Anchor Episode Cost	Readmission Rate	IRF Utilization Rate	Variance from Target \$
LEJR	194	55%	\$4,084,404	8.8%	23.7%	(\$345,538)
SHFFT	98	57%	\$1,911,230	5.1%	24.5%	\$211,483
CABG	64	34%	\$1,484,000	4.7%	20.3%	(\$179,440)
FUSION	55	40%	\$1,172,373	12.7%	30.9%	(\$167,374)
BOWEL	44	48%	\$781,368	2.3%	6.8%	(\$59,401)
<b>Total</b>	<b>455</b>	<b>48%</b>	<b>\$9,433,375</b>	<b>7.3%</b>	<b>22.6%</b>	<b>(\$540,271)</b>

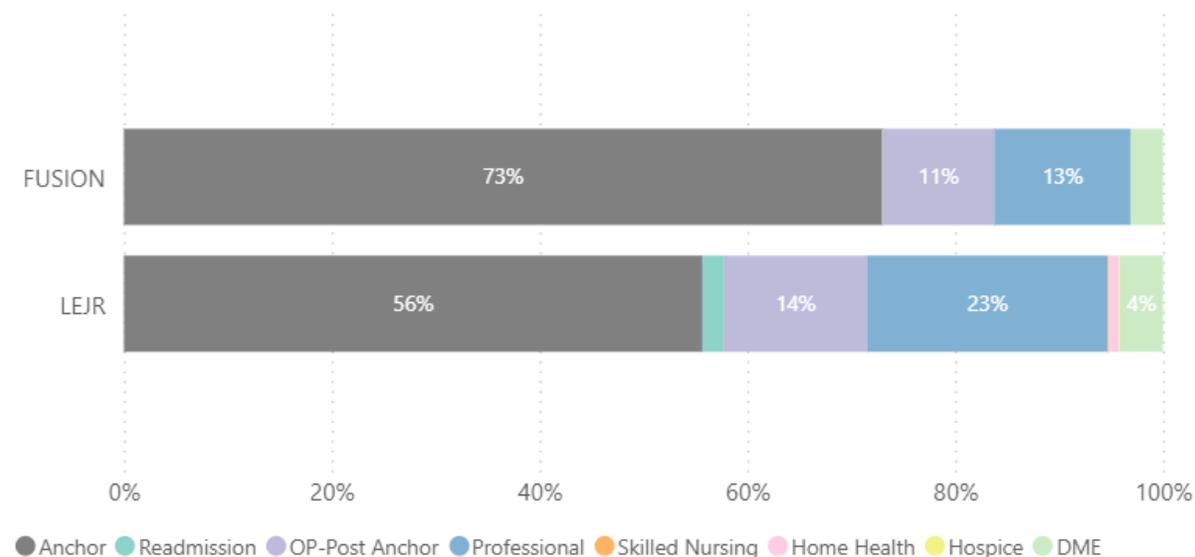
### Outpatient

Episode Type	Episodes	% Post-Anchor Cost	Post-Anchor Episode Cost	Readmission Rate	IRF Utilization Rate	Variance from Target \$
LEJR	206	64%	\$5,928,792	4.9%		\$300,978
FUSION	4	58%	\$178,923			\$12,179
<b>Total</b>	<b>210</b>	<b>64%</b>	<b>\$6,107,715</b>	<b>4.8%</b>		<b>\$313,156</b>

### Inpatient: Standard Cost by Episode Type and Setting



### Outpatient: Standard Cost by Episode Type and Setting





Baseline Year: 2024 | Facility Name: All | Episode Type: LEJR | Anchor Type: ip | Anchor Attending Provider: All | Anchor Operating Provider: All | Target Price Scenario: All | Anchor MS-DRG: All

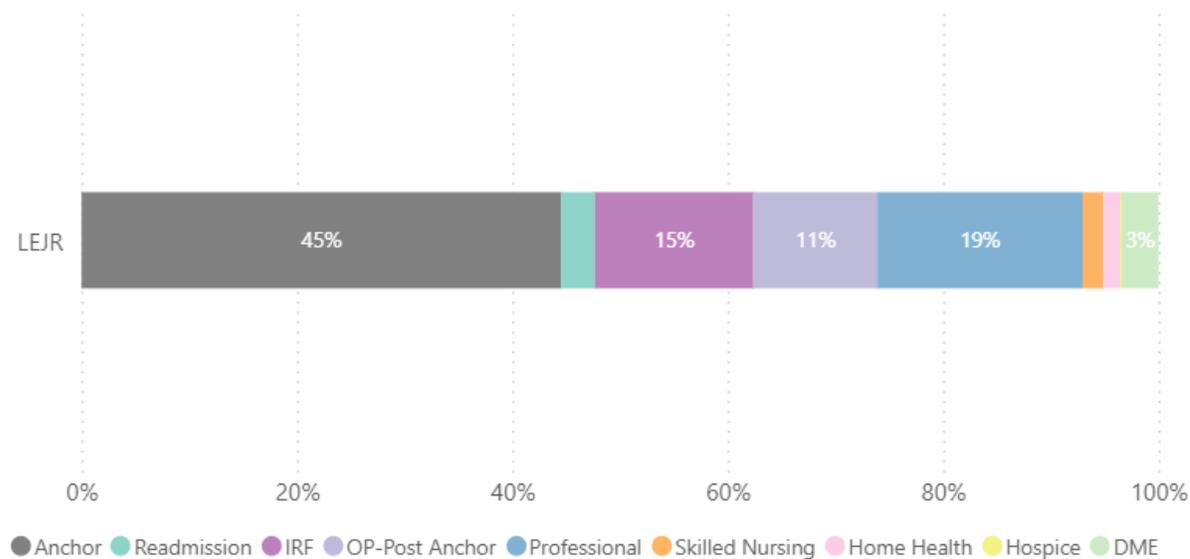
### Inpatient

Episode Type	Episodes	% Post-Anchor Cost	Post-Anchor Episode Cost	Readmission Rate	IRF Utilization Rate	Variance from Target \$
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<b>Total</b>	<b>194</b>	<b>55%</b>	<b>\$4,084,404</b>	<b>8.8%</b>	<b>23.7%</b>	<b>(\$345,538)</b>

### Outpatient

Episode Type	Episodes	% Post-Anchor Cost	Post-Anchor Episode Cost	Readmission Rate	IRF Utilization Rate	Variance from Target \$

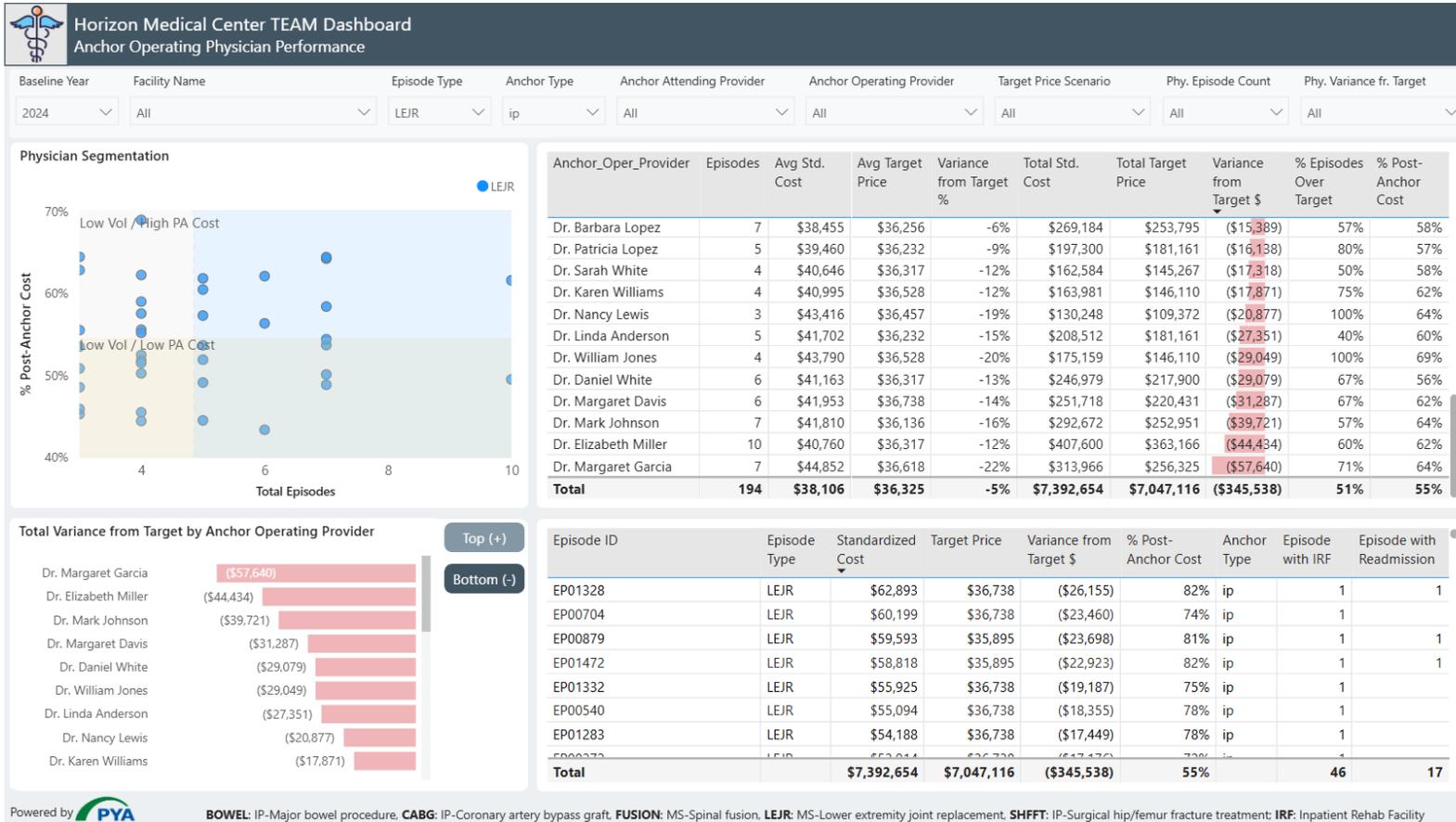
Inpatient: Standard Cost by Episode Type and Setting



Outpatient: Standard Cost by Episode Type and Setting



# TEAM Dashboard – Physician Performance



- Profiles individual physicians by episode volume, cost efficiency, and variance from target price.
- The segmentation scatter plot and ranked bar chart enable clinical leaders to identify high-performing surgeons and target opportunities to improve practice patterns.
- The dashboard has a breakdown by both attending and operating physicians.

# TEAM Dashboard – Post-Anchor Deep Dive



Horizon Medical Center TEAM Dashboard  
Post Anchor Deep Dive

Baseline Year: 2024 | 
 Facility Name: All | 
 Episode Type: LEJR | 
 Anchor Type: ip | 
 Anchor Attending Provider: All | 
 Anchor Operating Provider: All | 
 Target Price Scenario: All

**Readmission**

Same Fac Readmission Cost \$113,735  
Diff Fac Readmission Cost \$118,323

Readmission Rate (% of episodes): 8.8%  
Episodes with Readmission: 17

Readmission Events: 20  
Avg per Episode: 1.2  
Avg LOS: 13.1

Outpatient

Readmission

IRF

SNF

Home Health

Hospice

Facility Name	Episodes	IRF Stays	Total IRF Cost	Avg IRF Cost per Stay
Horizon Medical Center - Rehabilitation Unit	24	24	\$572,748	\$23,865
Metro Health IRF	12	12	\$284,402	\$23,700
Regional Rehabilitation Center	7	7	\$168,422	\$24,060
Summit Rehabilitation Hospital	3	3	\$69,081	\$23,027
<b>Total</b>	<b>46</b>	<b>46</b>	<b>\$1,094,653</b>	<b>\$23,797</b>

**IRF**

Same Facility IRF Cost \$572,748  
External IRF Cost \$521,905

IRF Rate (% of episodes): 23.7%  
Episodes with IRF: 46

IRF Stays: 46  
Avg per Episode: 1.00  
Avg LOS: 16.6

**Episode Details (All) - Episodes w/ IRF**

Episode ID	Episode Type	Standardized Cost	Target Price	Variance from Target \$	% Post-Anchor Cost	Total IRF Cost
EP01328	LEJR	\$62,893	\$36,738	(\$26,155)	82%	\$31,544
EP00879	LEJR	\$59,593	\$35,895	(\$23,698)	81%	\$27,872
EP00704	LEJR	\$60,199	\$36,738	(\$23,460)	74%	\$31,131
EP01472	LEJR	\$58,818	\$35,895	(\$22,923)	82%	\$26,051
EP01332	LEJR	\$55,925	\$36,738	(\$19,187)	75%	\$30,763
EP00540	LEJR	\$55,094	\$36,738	(\$18,355)	78%	\$31,853
EP01283	LEJR	\$54,188	\$36,738	(\$17,449)	78%	\$31,860
<b>Total</b>		<b>\$2,216,034</b>	<b>\$1,676,471</b>	<b>(\$539,563)</b>	<b>74%</b>	<b>\$1,094,653</b>

Episodes Under Target: **1**

Episodes Over Target: **45**

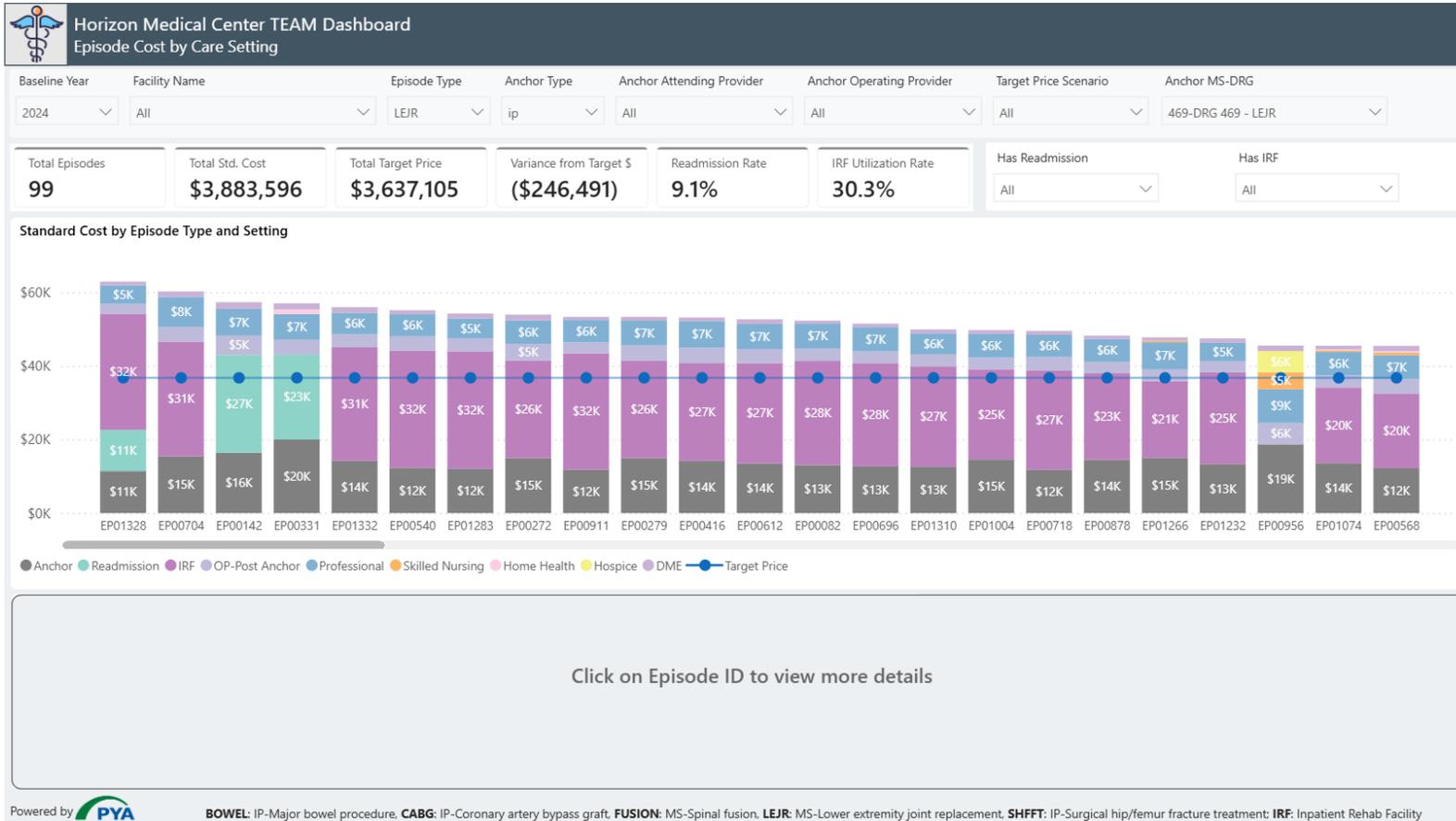
% Episodes Over Target: **97.8%**

Variance from Target: **All**

Powered by **BOWEL:** IP-Major bowel procedure. **CABG:** IP-Coronary artery bypass graft. **FUSION:** MS-Spinal fusion. **LEJR:** MS-Lower extremity joint replacement. **SHFFT:** IP-Surgical hip/femur fracture treatment. **IRF:** Inpatient Rehab Facility

- Drills into post-anchor utilization with facility-level detail across IRF stays, SNF, home health, and hospice
- Also highlights acute-care readmissions occurring during the post-anchor period
- This view highlights which downstream facilities are driving costs and helps identify opportunities to redirect patients to more cost-effective post-acute pathways.

# TEAM Dashboard – Episode Cost by Care Setting



- Visualizes total standardized cost for each episode as a stacked bar broken out by care setting, with the CMS target price overlaid as a reference line.
- This episode-level view makes it easy to spot which anchor or post-anchor care components are pushing individual episodes over target.

# TEAM Dashboard – Episode Journey



Horizon Medical Center TEAM Dashboard  
Episode Journey

Baseline Year	Facility Name	Episode Type	Anchor Type	Anchor Attending Provider	Anchor Operating Provider	Target Price Scenario	Episode ID
2024	All	All	All	All	All	All	EP00892

Episode ID <b>EP00892</b>	Episode Type <b>FUSION</b>	Anchor Type <b>ip</b>	Total Standardized Cost <b>\$58,422</b>	Total Target Price <b>\$30,532</b>	Variance from Target \$ <b>(\$27,890)</b>
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Episode ID	Event Subtype	Event Start	Event End	LOS	Facility	Cost
EP00892 - Anchor	Anchor IP	1/20/2024	1/22/2024	3	Horizon Medical Center	\$20,074
EP00892	DME	1/20/2024	1/20/2024	0		\$118
EP00892	DME	1/21/2024	1/21/2024	0		\$332
EP00892	Professional	1/21/2024	1/23/2024	2		\$293
EP00892	DME	1/22/2024	1/22/2024	0		\$86
EP00892 - IRF	External IRF	1/23/2024	2/13/2024	22	Summit Rehabilitation Hospital	\$33,000
<b>Total</b>				<b>47</b>		<b>\$58,442</b>

**Episode Timeline**

SNF Length of Stay (LOS) may be overstated due to data limitations related to monthly billing practices.

Powered by **BOWEL:** IP-Major bowel procedure, **CABG:** IP-Coronary artery bypass graft, **FUSION:** MS-Spinal fusion, **LEJR:** MS-Lower extremity joint replacement, **SHFFT:** IP-Surgical hip/femur fracture treatment; **IRF:** Inpatient Rehab Facility

- Traces a single episode from anchor admission through all post-discharge events on a Gantt-style timeline, showing facility, length of stay, and cost for each care setting.
- This patient-journey view gives clinicians a concrete picture of how care unfolds and where delays or unnecessary utilization may occur.

## 6. Monitoring and Insight-to-Action

# Ongoing Monitoring – Lead Indicators and Success Measures



- Effective TEAM performance management requires hospitals to monitor results continuously, identify early warning signs, and define operational measures that support quality and financial improvement.
  - TEAM performance **requires continuous monitoring**, not a one-time review.
  - **Track lead indicators** such as care pathway utilization, readmissions, post-acute utilization, length-of-stay variation, complications, and discharge disposition patterns.
  - Define **operational measures** of success aligned with TEAM goals, including increasing pre-operative optimization activities, focus on patient/family education and engagement, improving timeliness of care transitions, and reducing unwarranted post-acute care utilization.
  - Use the dashboard as an early-warning system to identify **emerging risks** and **intervene before year-end reconciliation**.

# From Insight to Execution



- Once variation and performance drivers are visible, organizations can use those insights to prioritize interventions that improve outcomes, reduce unnecessary cost, and strengthen episode management.
  - Dashboard insights help leaders identify where and who is driving variation across the episode.
  - Care-setting analysis highlights **high-cost areas** such as inpatient rehab, SNF, home health, and other post-acute services.
  - Physician-level analysis reveals **variation** in episode cost, outcomes, and practice patterns.
  - These insights help organizations prioritize **high-impact interventions such as standardized care pathways, decreased variation among physician practice patterns, timely care transitions, and collaborative post-acute care plans.**



## Our Next Healthcare Regulatory Roundup Webinar

March 25; 11 am – 12 pm ET

### Preparing for OBBBA Impacts: Medicare DSH & 340B Updates

*Please leave a comment regarding topics for future HCRR webinars!*





## Thank you for attending!

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